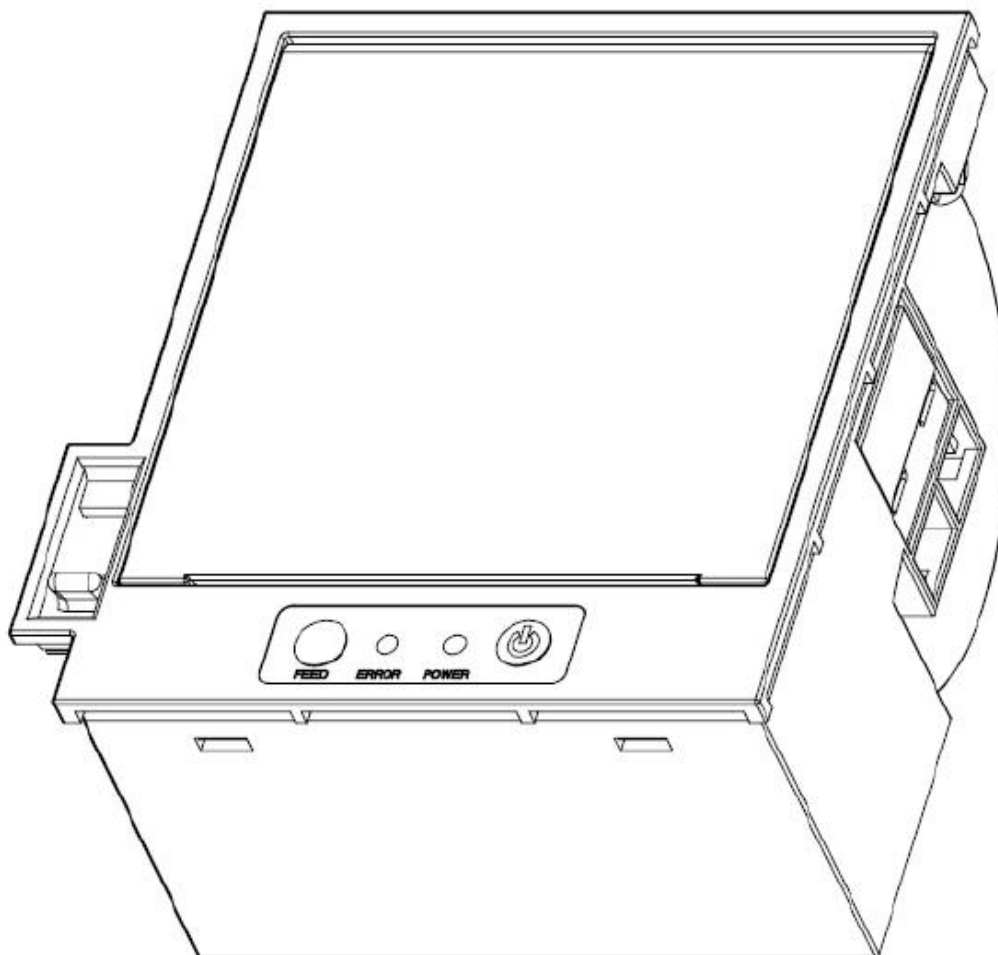


# Thermal Receipt Printer User's Manual

## OCKP-801



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# Introduction

OCKP-801 printer is a new type line thermal printer, which features in fast speed print, low print noise, high reliability, perfect print quality and ribbon needless, avoiding the vexation of regular maintenance.

## Chapter 1 Feature and Performance

### 1.1 Print Performance

- Print method: direct thermal
- Print paper width:  $79.5\pm 0.5\text{mm}$
- Print density: 8 dots/mm, 576 dots/line
- Print speed: max 170mm / sec.
- Reliability
  - (1) Print head life: 100km  
Using condition:
    - \* Print  $12 \times 24$  ANK characters, print 50 lines each time, intermittent print repeatedly
    - \* Use specified thermal paper
  - (2) Cutter life: 700,000 cuts  
Using condition: less than 30 cuts/minute
- Valid print width: 72mm

### 1.2 Print Paper

- Thermal paper roll model: TF50KS—E (Japan paper co.ltd)  
AF50KS-E (JUJO THERMAL)
- Thermal paper roll: Width — — —  $79.5\pm 0.5\text{mm}$   
Outer Diameter — — — 80mm (max.)

Inner Diameter — — — 13mm (min.)  
Thickness — — — 0.06mm~0.08mm

### 1.3 Print Font

- ANK Character Set  
12×24 dots, 1.5 (W) ×3.00 (H) mm
- GB18030(Chinese):  
24×24 dots, 3.00 (W) ×3.00 (H) mm.

### 1.4 Interface

- RS—232C Serial Interface:  
IDC10 socket, supports XON/XOFF and DTR/DSR protocols.  
Baud rate:1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200bps  
adjustable。  
Data structure: 1start bit + (7 or 8) data bits + 1 stop bit.  
Parity checking: no parity or odd, even parity optional.
- USB Interface:  
Mini USB interface

### 1.5 Print Control Commands

- Character print commands: support double-width, double height print of ANK characters, user-defined characters and Chinese characters, the character line spacing is adjustable.
- Graphics print commands: support the print of bit-map graphics and download bit-map graphics with different density
- GS bar code print commands: support UPC-A, UPC-E, EAN-13, EAN-8, CODE39, ITF, CODEBAR, CODE93, CODE128,PDF417,QR code, DATA Matrix bar code print.

## 1.6 Power Supply

- DC24V±10%, 2A, 2114s-02 power socket.

## 1.7 Operation Environment

- Operation temperature: -10~50℃; Operation humidity: 10~80%
- Storage temperature: -20~60℃; Storage humidity: 10~90%

## 1.8 Outline Dimension

Pls check outline dimension in the below picture 1-1:

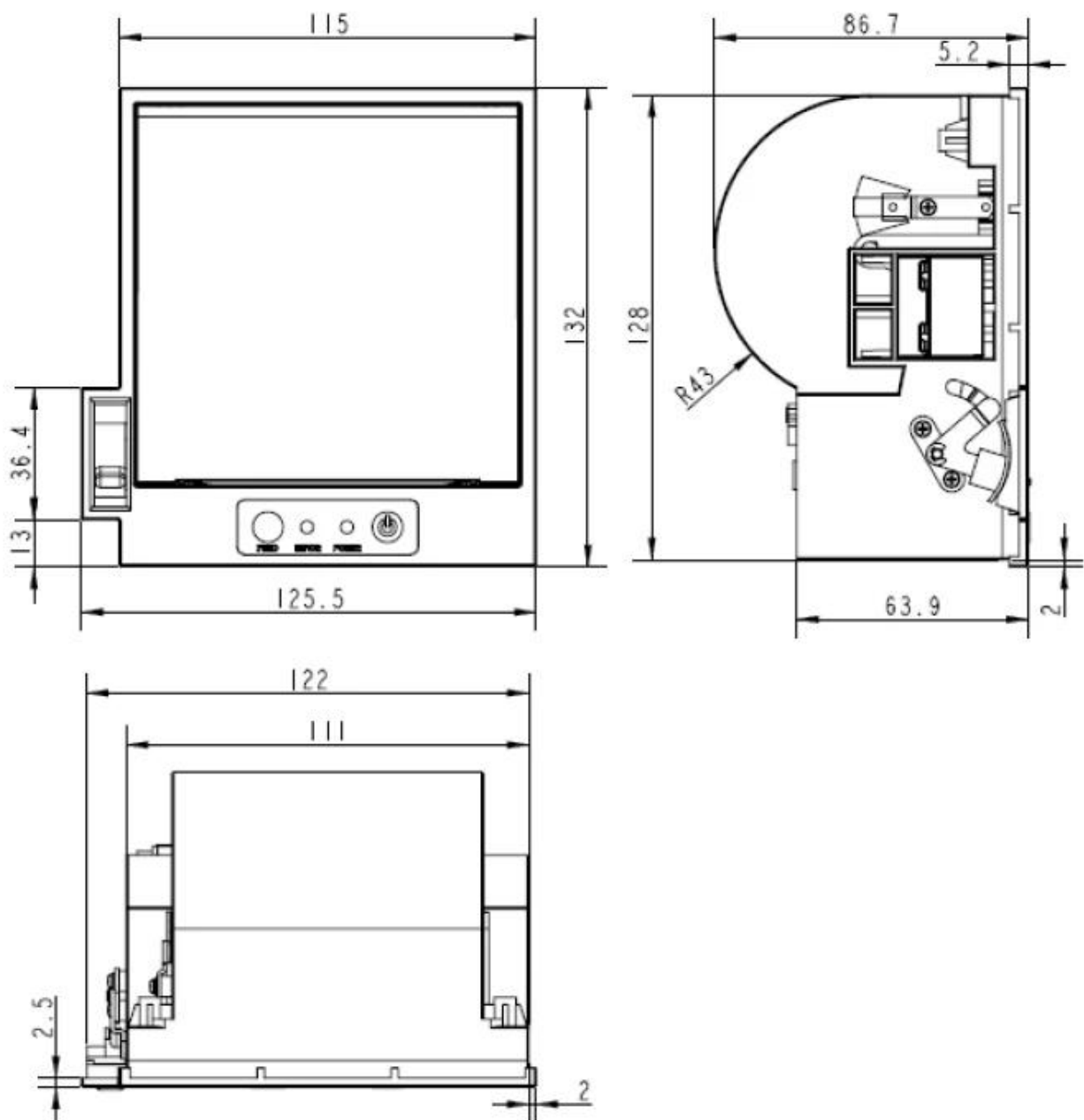


Fig.1-1

Installing hole dimension of customer's panel, as picture 1-2:

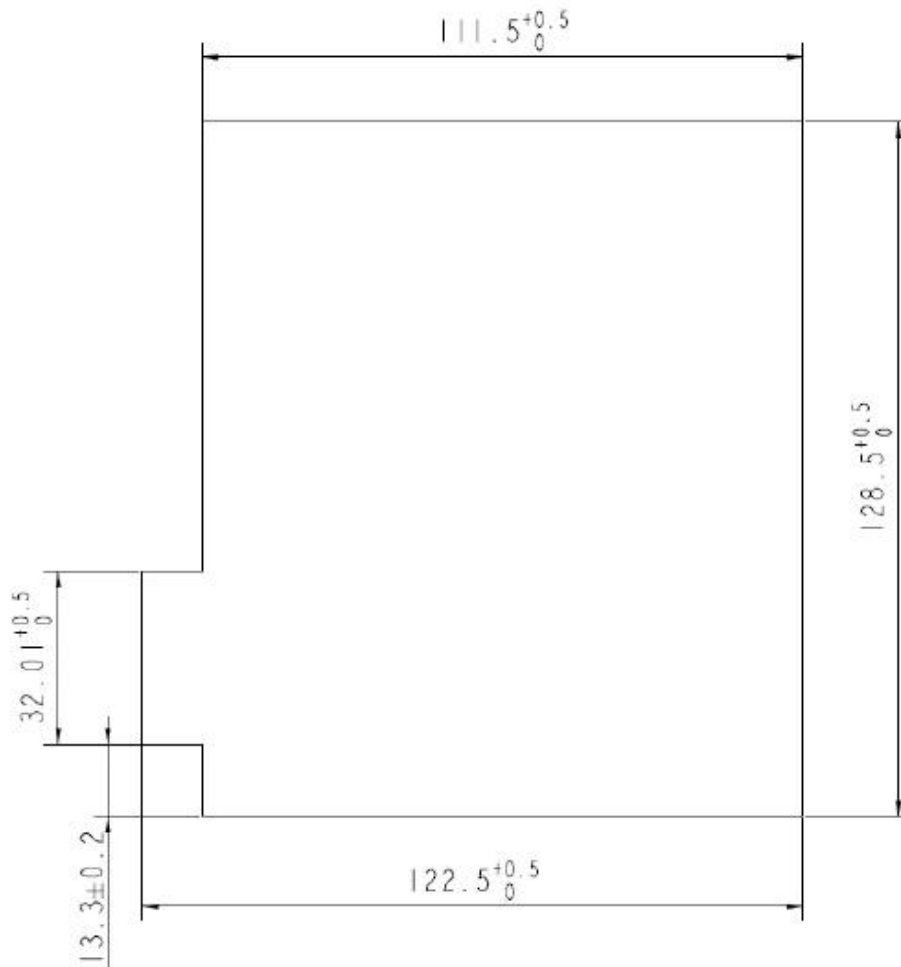


Fig.1-2

## Chapter 2 Operation Specification

### 2.1 Printer Appearance

About the name of each part of printer, pls refer to picture 2-1:

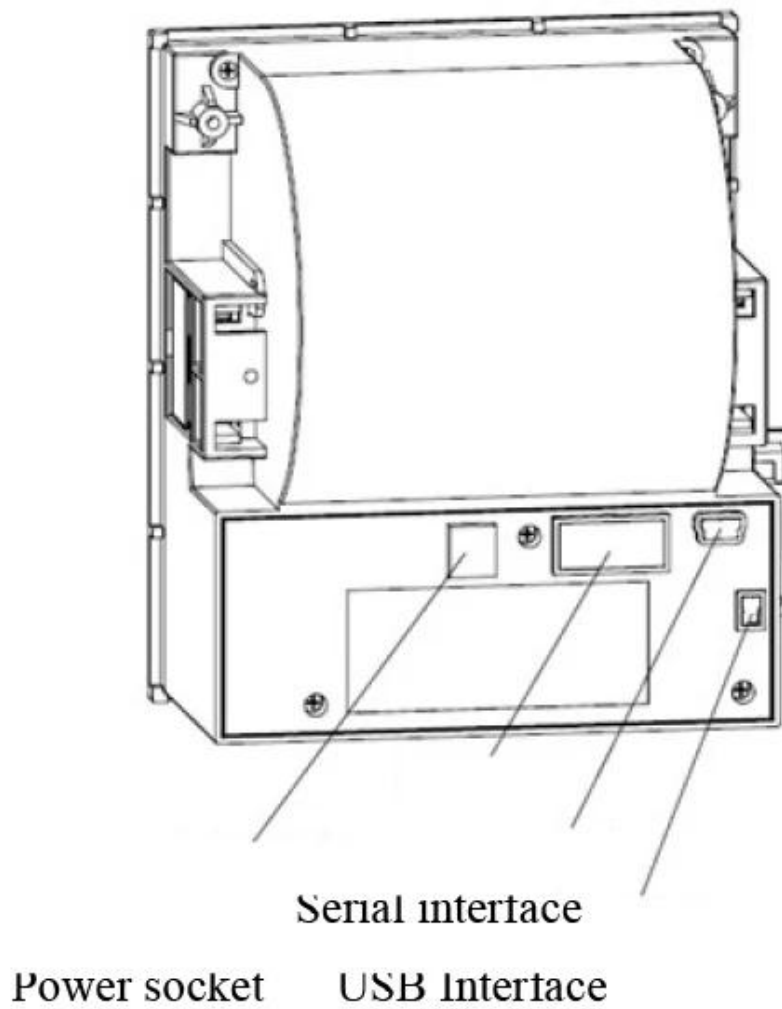
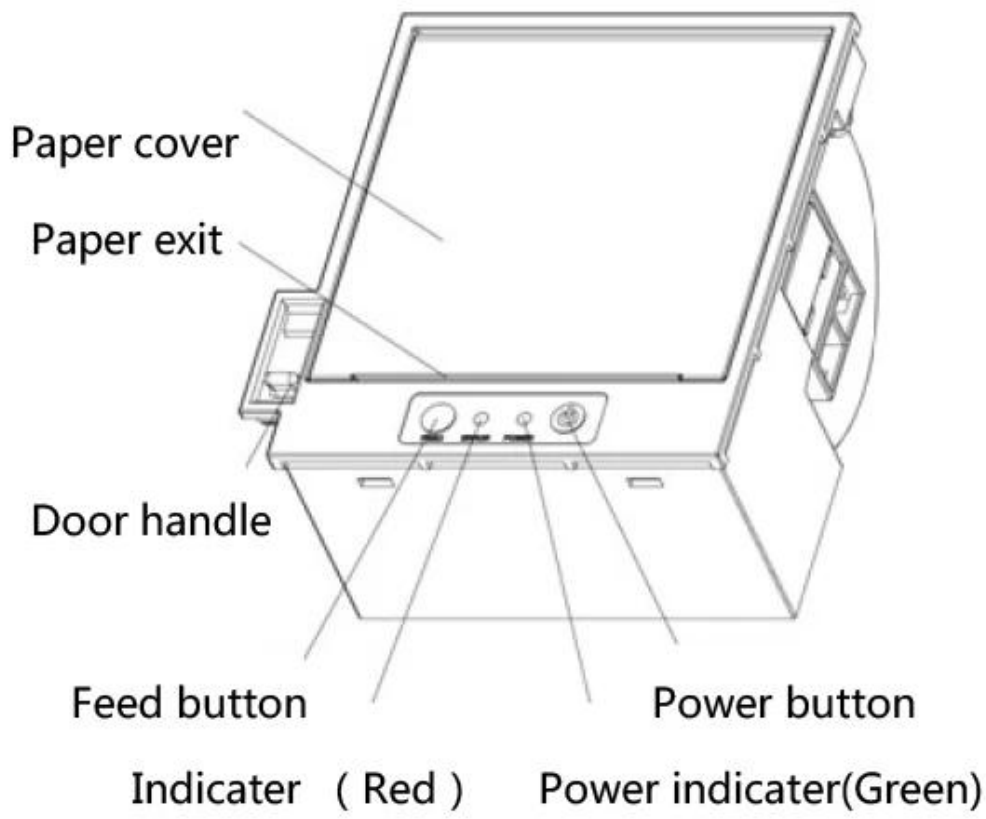
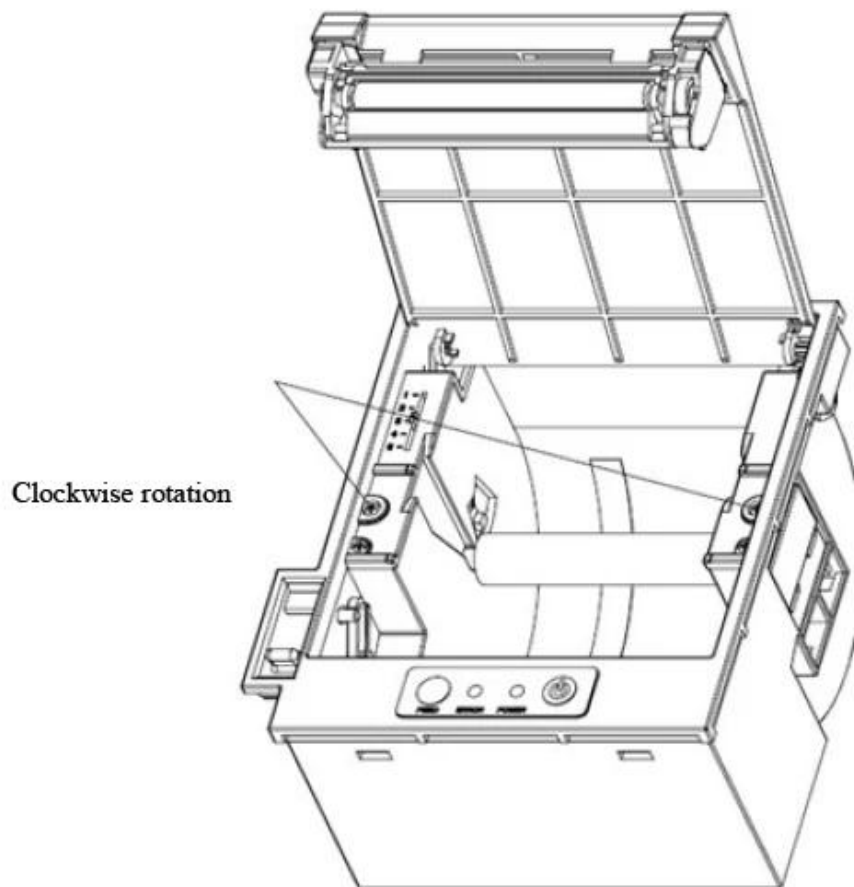


Fig.2-1 Printer Appearance

## 2.2 Installation of the printer

Embedded printer in the installing hole of customer's panel. open the printer paper cover, clockwise to tighten the two screws to complete the installation of the printer . Print installation shown in Figure 2-2。





## 2.3 Paper Installation

### 2.3.1 Paper Loading

POS801 adopts  $79.5\text{mm} \pm 0.5\text{mm}$  width thermal paper roll.

Steps of Loading Thermal Paper are as below:

Hold down the upper cover button on the left side, open the movable upper cover, draw a certain length of the paper roll, put the paper end on the print head, close the upper cover and press it downwards lightly.



**Caution!**

1. Pay attention to the direction of loading paper, make the printing surface face to the print head.
2. Please don't feed or draw the paper forwards or backwards with hands.
3. Keep clean of the print head, avoid to influence the printing quality.

### 2.3.2 Solution to Paper Jam

If cutter is jam, turn off the power, and turn on again, the cutter will be back to original position. If paper jam, open the paper storage cover, and take out the paper. If the cutter can not be back to the original position after power on again, open the cover of paper case directly, the cutter will be back to

original position before the cover opening.

## 2.4 Interface

### 2.4.1 Serial Interface

The serial interface of SP-POS88I V printer is compatible with RS-232C, supports DTR/DSR and XON/XOFF handshaking protocols, uses IDC10 socket. The pin order of the serial port is as Fig.2-3 shows:

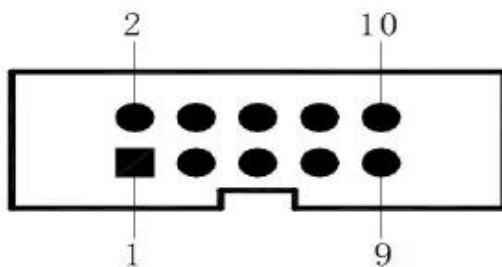


Fig.2-3 Pin Order of Serial Port

The pin assignment of serial interface is shown in Fig. 2-3:

Pin No.	Signal Name	Signal Direction	Source	Description
2	DTR	Output	Printer	Signal "MARK" means the host is busy and can not receive data.Signal "SPACE" means the host is ready to receive data.
3	TXD	Output	Printer	Printer transmits control code X-ON/X-OFF and data to host
4	DSR	Input	Host	Signal "MARK" means the host is busy and can not receive data.Signal "SPACE" means the host is

				ready to receive data.
5	RXD	Input	Host	Printer receives data from host
6	RTS	Output	Printer	Same with Pin No.2 DTR Signal
9	GND	-----	-----	Signal Ground

Fig. 2-3 The pin assignment of serial interface

Note: (1)“Source” denotes the source that signal come from;

(2)Logical signal level is EIA.

The baud rate and data structure in serial interface mode is 9600bps, 8-bit data bits, no parity bit and 1 stop bit. The serial interface of OCKP-801 can be connected to standard RS-232C interface. When it is connected to IBM PC or its compatible machine, connection can accord to Fig.2-4.

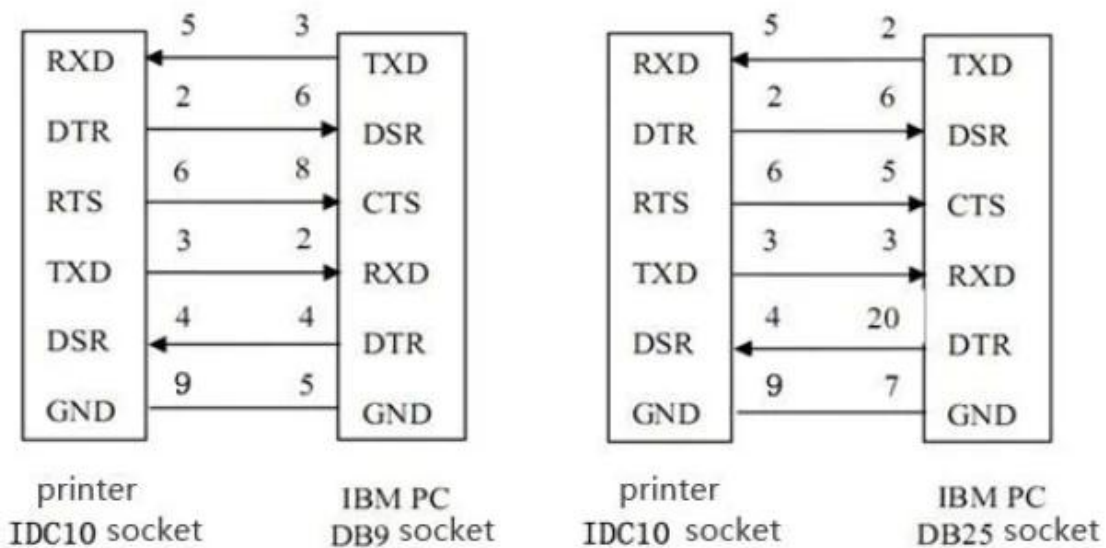


Fig.2-4 Connection between OCKP-801 and IBM PC Serial Interface

## 2.4.2 USB interface

The USB interface of the POS801 printer is mini-USB interface, outer appearance and pin assignment is shown in Figure 2-5:

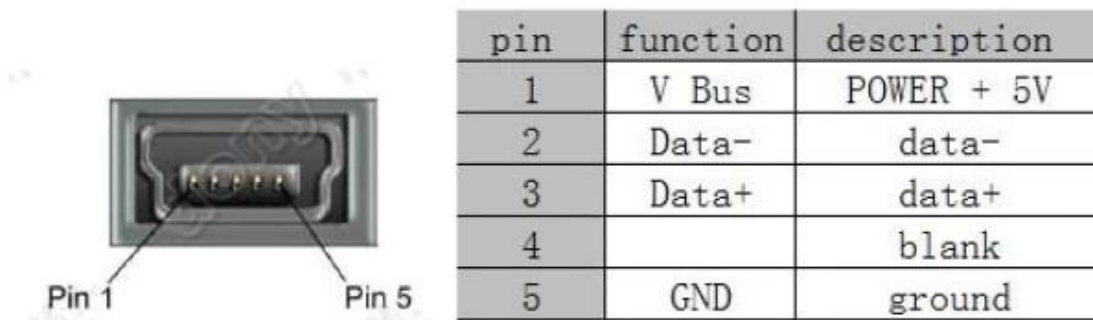


Figure 2-5; Mini-USB socket and pin definitions

## 2.4.3 Power Connection

OCKP-801 printer uses the external power supply adopter as  $24V \pm 10\%$ 、2A, power socket is 2114S-02 model, as Fig. 2-6 shows:

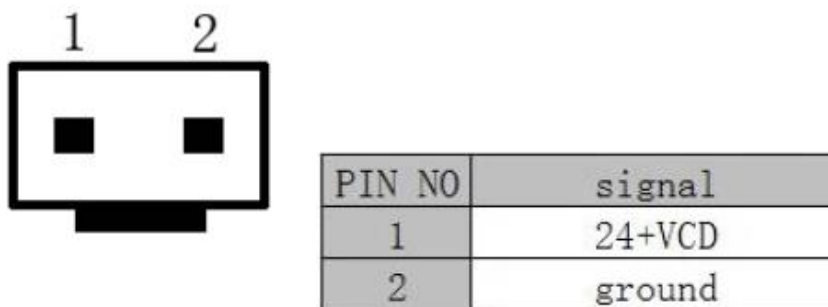


Fig.2-6 Power Socket

## 2.5 Buttons and Indicators

There are two buttons, one inner buzzer and two indicators for POS801.

**【POWER】** is power button. When printer is off, press **【POWER】** button for one

second, the buzzer will sound, then release **【POWER】** button. Printer gets into the normal working status. When the printer is on, press **【POWER】** button for one second, the buzzer will sound, then release **【POWER】** button. Printer is powered off.

**【FEED】** is paper feed button. The function of this button is on/off can be set by print command. When the function of this button is on, press **【FEED】** button to feed paper; release **【FEED】** button to stop feeding button.

The buzzer can indicate the error and cutter status. Through parameters setting, the buzzer can be set into error alarm, paper-cut indicating or both above. The types of error status are same as ERROR indicator.

The green POWER light is the power indicator. POWER indicator lighting means the printer is power on.

The red ERROR light is error status indicator. It is off when the printer works normally; while it flashes or persismently lights when the priner has abnormal alarm.

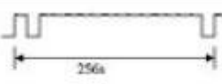
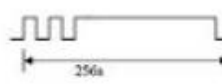


If ERROR indicator flashes or persisment lights and the buzzer sounds, it means the printer has error.



According to different flashing types, the different errors of printer are indicated:

1. Un-recoverable error: the times of indicator flashing and buzzer sound indicate the error type, then indicator persismently light.
2. Recoverable error: the times of indicator flashing and buzzer sound indicate the error type, then indicator is persismently off.
3. Automaticly recoverable error: the indicator flashes and the buzzer sounds continuously.
4. Paper out: the indicator lights and the buzzer sounds persismently.


The details are as below,

- a. Un-recoverable error, the indicator flashes several times, then persismently lights. Then cycle. The times of flashing means the error type.


Error type	Description	Types of ERROR flashing
Un-recoverable error	LED flashes once : Memory read - write errors	
	LED flash twice: Over-voltage	
	LED flashes three times: the voltage is lack	
	LED flashes four times : CPU Execution error (wrong	

	addression )	
	LED flashes five times : UIB error	
	LED flashes eight times : temperature detection of circuit is wrong	

b. Recoverable error: the indicator continuously flashes and persistent off for a period.

Error type	Prescription	Type of flash
Recoverable error	LED flashes once .the place of cutter is wrong	

c. Automaticly recoverable error: the indicator flashes continuously.

Error type	Description	Type of flash
Automaticly recoverable error	LED continues flashing : the temperature of printing head is over high and the cover is wrong	

## 2.6 Turn on the printer

When the printer is off and paper case cover is closed, press the POWER button to turn on the printer and the ERROR indicator flashes twice, then indicator off. The printer enters into the normal working mode.

## 2.7 Self test

The self-test will check the condition of printer, if the printer prints out the self-test receipt correctly, it means the printer works normally except interface with host. Otherwise it needs to repair.

The self-test will print out: Manufacturer name, printer model, software version, interface type, default value of printer parameters, 96 ANK characters in ASCII code, content of default codepage (if language is set English) or name of Chinese character library (if the language is set Chinese), barcode



type, at last four lines black and white alternating icon.

Way of self-test: hold down【FEED】button and press【POWER】button to turn on the printer, after buzzer sounds, release 【POWER】 button firstly, then release 【FEED】button. At this time, printer will print out self-test receipt. The content is as below picture 2-7:

```
*** Self Test ***  
Manufacturer: SPRT  
Model: POS88VI  
Version: R-906 L1.00  
Interface: Parallel  
Language: Chinese  
PrintFont: 12*24  
PrintWidth: 64mm  
PrintDensity: Medium  
PrintSpeed: 200mm/s  
AutoCut: Yes  
BuzzerEnable: Error ON  
NoPaperReprint: ON  
BlackMark: OFF  
PaperSensor: Medium  
PrintDierction: Normal  
Command System: ESC/POS  
CodePage: CP437  
打印 ASCII 字符 0x20----0x80 处得 ascii 字符  
GB18030 汉字库  
Barcode Type  
1D: UPCA,UPCE,EAN13,EAN8,CODE39  
ITF25,CODABAR,CODE93,CODE128  
2D: PDF417,QR,CODE,DATA Matrix  
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■  
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■  
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■  
■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■  
*** Completed ***
```

Fig. 2-7

## 2.8 Hexadecimal Printing

Turn on the printer according to the step below, it will enter the mode of Hexadecimal Printing

- 1.Open the cover;
- 2.Hold down 【POWER】 button to turn on the printer
- 3.Close the cover, the printer will print out 3 lines as below:

### Hexadecimal Dump

To terminate hexadecimal dump,  
Press FEED button three times.

This means the printer has entered hexadecimal printing mode, and under this mode,all of the input will be printed out as hexadecimal number. Paper will

feed one line with single-click of “FEED” button, after 3 times, it will print out “\*\*\* Completed \*\*\*” , and exit hexadecimal printing mode.

## 2.9 Setup of printer parameter

This function is for the setup of parameters.

Steps for setting parameters: Power off , open 【Printer Roller】 and press the【FEED】 button at the same time; release the 【FEED】 button after light flashing ; then press the 【FEED】twice and close the【Printer Roller】; printer is in the parameter setting mode . Print the first parameter which can be set and its current setup; Details can be seen according Appendix.

Steps for exiting of parameter setup: open 【Printer Roller】 and press the 【FEED】 button; then close the【Printer Roller】, release the 【FEED】 button and save the setup of parameter and exit ;enter the normal mode ;the date will not saved if turn off the printer just through pressing 【FEED】 button.

## 2.10 Entering program upgrading mode

When printer power is off, open paper case cover, hold down the 【FEED】 button, then press 【POWER】 button and turn on the printer. After hearing the buzzer “one low one high” sound, release 【POWER】 button. Printer enters into the program upgrading mode. At this time, the indicator flashes once each second.

Notice: Both serial interfacen and USB interface can support programm upgrading online.

## APPENDIX A: Parameters Setting

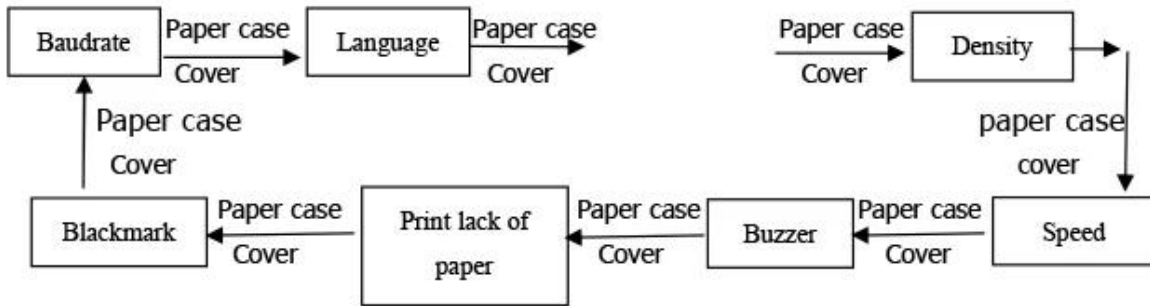
This appendix is the method of setting default parameters of printer by buttons.

**Setting instruction:** Using button for paper case cover to choose setting item. Pressing this button once, the setting item will go to the next and also print out the current value of this item. Using 【FEED】 button to choose the setting value of item. Press the button once, the setting value will go to the next.

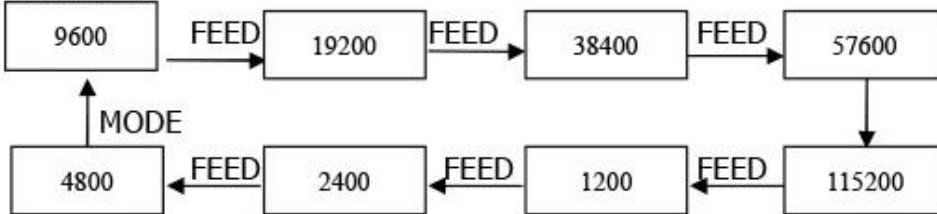
**Summary setting:**

Font Dot
----------

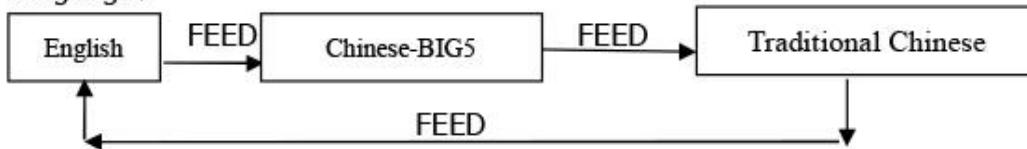




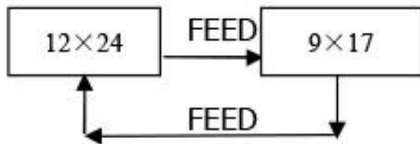
**Baudrate:**



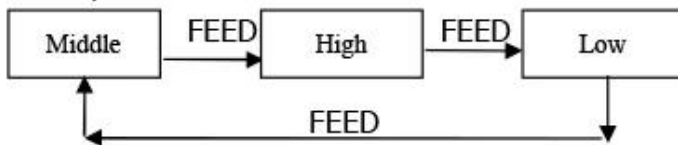
**Language:**



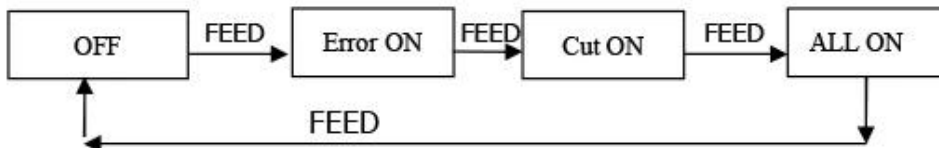
**Font:**



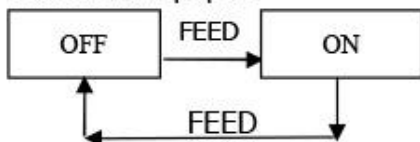
**Density:**



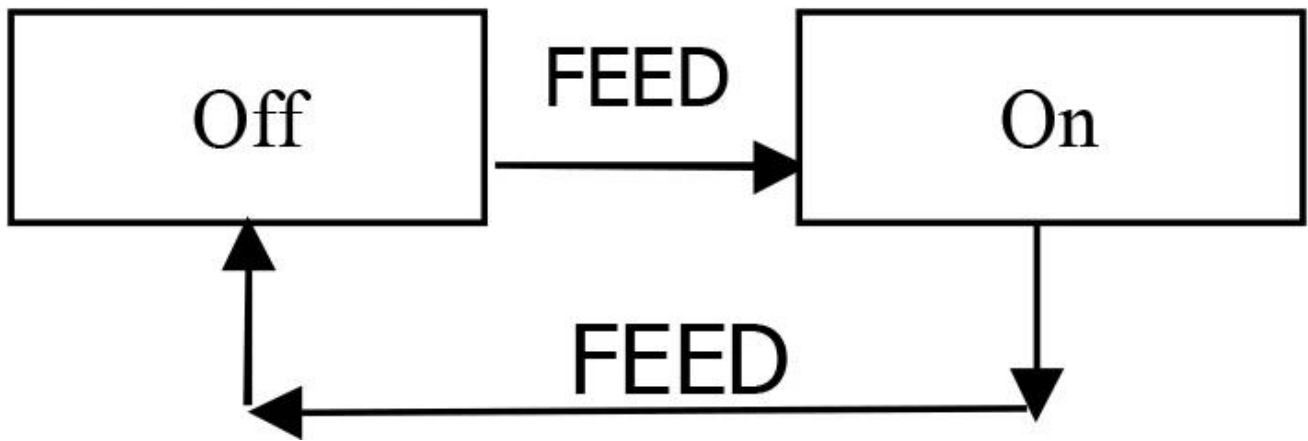
**Buzzer:**



**Print lack of paper:**



**Blackmark:**



## FAQ

### 1. Polityka MOQ

Brak ograniczenia MOQ dla standardowych produktów, ale cena jednostkowa jest inna, większa ilość lepsza cena.

W przypadku niestandardowej produkcji można omówić MOQ z naszym przedstawicielem handlowym bezpośrednio.

### 2. Sample Availability & Polityka

Po potwierdzeniu specyfikacji przez klientów, bardzo chętnie dostarczamy próbki do testów i kwalifikacji.

Wszystkie próbki należy zapłacić przed wysyłką, cena próbek jest wyższa niż zamówienie masowe. Po złożeniu zamówienia masowego możemy zwrócić Ci koszt próbek lub wysłać więcej produktów z przesyłkami.

Możesz kupić próbki bezpośrednio za pomocą t / t, western union lub paypal. Możesz go również kupić w naszym sklepie internetowym.

### 3. Gwarancja

OCOM jest ukierunkowany na dostarczanie najbardziej opłacalnych produktów i usług o niezawodnej jakości, która spełni oczekiwania klientów;

Zostaliśmy zakwalifikowani przez globalną firmę fortune 500, a my mamy najwyższy poziom zabezpieczenia na poziomie 1, który w 100% chroni Twoje pieniądze i czas realizacji.

Nasza gwarancja na produkty wynosi około 12 + 1 miesięcy od wysyłki normalnie, niektóre wyznaczone modele mogą mieć nawet 24 miesiące gwarancji;

Każdy produkt w ciągu 30 dni od wystąpienia awarii dostawy uważa się za nieważną dostawę (DOA). Produkty DOA nadają priorytet zamiennikowi i wysyłane są kurierem.

W przypadku zamówienia masowego, chcielibyśmy dostarczyć niektóre części zamienne z

dostawą do lokalnej szybkiej naprawy. Następnie można zwrócić części, które uległy awarii, w celu ich przerobienia i analizy.

#### 4. Warunki płatności

W przypadku zamówienia zbiorczego możesz zapłacić nam za pomocą T / T, LC, Western Union, Escrow lub innych. O zamówienie próbek, T / T, Western Union, Escrow, Paypal są dopuszczalne. Obecnie można płacić za pomocą Moneybookers, Visa, MasterCard i przelewu bankowego. Możesz również płacić wybranymi kartami debetowymi, takimi jak Maestro, Solo, Carte Bleue, Pos tePay, CartaSi, 4B i Euro6000.

#### 5. Wysyłka

Akceptujemy wszystkie rodzaje przesyłek, w tym: ekspresowe, lotnicze, morskie, ciężarowe lub odebrane przez klientów osobiście.

#### 6. Klient

Nasi główni klienci z European, Australii i szybko rozwijającej się Ameryki Południowej, Afryki, Rosji ...,

Obsługiwaliśmy ponad 2200 klientów ze 159 krajów, w tym globalną firmę fortune 500, jak Unilever, O2 ... 50 z nich jest największym dystrybutorem na lokalnych obszarach.

Dlaczego wybierasz OCOM?

- Wiodący dostawca One-Stop POS i Auto-ID Dostawca Kwalifikowany przez firmy z listy Global Fortune 500
- Klienci na poziomie 1, w tym Unilever, O2, Star ...
- 2200 + Klienci pokrywają 159 krajów;
- 9 lat doświadczenia OEM / ODM.
- Najwyższy poziom zabezpieczenia na poziomie 1 w przemysłowej kwarantannie POS i data wysyłki
- Szybka reakcja i profesjonalna obsługa
- Certyfikaty ISO, FCC, CE, Soncap, POA, BIS i inne
- 12 + 1 miesięcy warranty.
- Na krótkiej liście w kategorii "Najlepszy Chińczyk dla Najlepszego Pracodawcy"
- Wiara: oparty na uczciwości, dążenie do doskonałości, współpraca przynosząca zyski wszystkim stronom

informacje o firmie

OCOM Technologies Ltd. jest głównym dostawcą i producentem produktów powiązanych z POS i Auto-ID z weryfikacją TUV.

Oferta produktów OCOM obejmuje drukarkę termiczną, drukarkę kodów kreskowych, drukarkę igłową, skaner kodów kreskowych, terminal POS, czytnik kart magnetycznych, terminal daty i inne urządzenia peryferyjne POS (szuflada kasowa, wyświetlacz klienta, monitor POS, klawiatura POS, licznik pieniędzy, Skala elektroniczna, papier termiczny), które

są szeroko stosowane w handlu detalicznym, restauracji, bankach, loteriach, transporcie, logistyce i innych zastosowaniach. Posiadamy certyfikaty CE, FCC i inne wymagane certyfikaty.

Misja OCOM ma być nieodpartym wyborem dla naszych partnerów, a nasze trzy podstawowe przekonania to: "Oparta na uczciwości, dążenie do doskonałości, współpraca przynosząca zyski". Chcielibyśmy ustanowić stabilne i niezawodne partnerstwo z klientami na całym świecie. OEM / ODM jest mile widziany.

Wspólnie szukamy najlepszych.

OCOM Technologies Limited.

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Telefon komórkowy: 0086.133.52932860;

Tel: 0086.755.86053207 ext 808;

Faks: 0086.755.86053207 ext 868;

\* Niezawodny system One-Stop POS Powiązane produkty Dostawca obsługujący globalną fortunę 500 klientów \*